

Proposed responses from Cabinet to the recommendations made by the Overview and Scrutiny Co-ordination and Finance Committee's Task and Finish Group on Emergency Care in North Tyneside (received by Cabinet on 27 November 2023)

Recommendation made by the Overview and Scrutiny Co-ordination and Finance Committee – Task and Finish Group on Emergency Care – to Cabinet on 27 November 2023	Proposed response of Cabinet to the recommendation	Proposed actions to progress the recommendation	Lead Officer(s)
<p>1 The agreed performance standards for emergency healthcare provision covering North Tyneside should be regularly communicated to North Tyneside residents, by the local authority working with partner organisations.</p>	<p>Cabinet agrees this recommendation, as this is based on the evidence evaluated by the Task and Finish Group during their work and set out in their report.</p>	<p>Officers from the Authority's Public Health team will liaise with Northumbria Healthcare NHS Foundation Trust (and any other relevant Trusts as appropriate), and the Authority's Communications and Marketing Service, to ensure that information on performance standards in relation to emergency care is regularly obtained and publicised through the Authority's established communication channels (e.g. the residents' newsletter, the Authority's website and social media channels).</p> <p>There will also be continued performance reporting to the Integrated Care Board (ICB) place-based committee and the Health and Wellbeing Board, making sure performance is shared and understood with Partners and Members.</p>	<p>Wendy Burke (Director of Public Health)</p> <p>Jacqueline Laughton (Assistant Chief Executive)</p>

Recommendation made by the Overview and Scrutiny Co-ordination and Finance Committee – Task and Finish Group on Emergency Care – to Cabinet on 27 November 2023	Proposed response of Cabinet to the recommendation (and reason why)	Proposed actions to progress the recommendation	Lead Officer(s)
<p>2 A communication campaign should be developed within the borough, involving North Tyneside Council and partner organisations, highlighting the distinction between ‘emergency care’ and ‘urgent treatment’ and when, where and how to access each type of care.</p>	<p>Cabinet agrees this recommendation, as this is based on the evidence evaluated by the Task and Finish Group during their work and set out in their report.</p>	<p>Officers from the Authority’s Public Health team will work with the Authority’s Communications and Marketing team, and with Northumbria Healthcare NHS Foundation Trust and the Integrated Care Board, to develop the proposed communication campaign. Wherever possible this will be publicised via existing communication channels, such as the Residents’ newsletter, the Authority’s website and social media channels.</p>	<p>Wendy Burke (Director of Public Health)</p> <p>Jacqueline Laughton (Assistant Chief Executive)</p>

Recommendation made by the Overview and Scrutiny Co-ordination and Finance Committee – Task and Finish Group on Emergency Care – to Cabinet on 27 November 2023	Proposed response of Cabinet to the recommendation	Proposed actions to progress the recommendation	Lead Officer(s)
<p>3 Further specific work should be undertaken by North Tyneside Council and Northumbria Healthcare NHS Foundation Trust, working with partner organisations as required, to explore transport options that might be implemented to improve accessibility to the NSECH site for non-emergency care for North Tyneside residents.</p>	<p>Cabinet agrees this recommendation, as this is based on the evidence evaluated by the Task and Finish Group during their work and set out in their report.</p>	<p>Officers from the Authority’s Public Health Team, Adult Social Care and the NHS will provide information and evidence regarding this matter to the Authority’s Regeneration and Economic Development Directorate.</p> <p>The Director of Regeneration and Economic Development and his team will work with Transport North East and the new Mayoral Combined Authority with the aim of influencing transport planning in relation to the matters highlighted by the Task and Finish Group’s report.</p>	<p>Wendy Burke (Director of Public Health)</p> <p>Eleanor Binks (Director of Adult Social Care)</p> <p>John Sparkes (Director of Regeneration and Economic Development)</p>